

Shared Services Joint Committee

Tuesday, 2nd November 2021, 6.00 pm Shield Room, Civic Centre, West Paddock, Leyland, PR25 1DH

Agenda

1 Apologies for Absence

2 **Declarations of Any Interests**

Members are reminded of their responsibility to declare any pecuniary interest in respect of matters contained in this agenda.

If you have a pecuniary interest you must withdraw from the meeting. Normally you should leave the room before the business starts to be discussed. You do, however, have the same right to speak as a member of the public and may remain in the room to enable you to exercise that right and then leave immediately. In either case you must not seek to improperly influence a decision on the matter.

Minutes of meeting Monday, 2 August 2021 of Shared Services Joint Committee

(Pages 3 - 4)

To be approved as a correct record for signing by the Chair.

4 Exclusion of Press and Public

To consider the exclusion of the press and public for the following items of business on the ground that it involves the likely disclosure of exempt information as defined in Paragraph 1 of Part 1 of Schedule 12A to the Local Government Act 1972.

By Virtue of Paragraph 1: Information relating to any individual.

5 Customer Services and Revenue & Benefits Review

(Pages 5 - 28)

Report of the Director of Customer and Digital attached.

Gary Hall Chief Executive

Electronic agendas sent to Members of the Shared Services Joint Committee Councillor Paul Foster (South Ribble Council) (Chair), Councillor Alistair Bradley (Chorley Council) (Vice-Chair) and Councillors Sam Chapman (Chorley Council), Alan Cullens (Chorley Council), Margaret France (Chorley Council), Councillor David Shaw (South Ribble Council), Councillor Margaret Smith (South Ribble Council), Matthew Tomlinson (South Ribble Council), Karen Walton (South Ribble Council) and Peter Wilson (Chorley Council).

Electronic agendas sent to Shared Services Joint Committee reserves (Councillors) for information.

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